Reading list for for Social Sustainability (SMMV37), 7,5 credits.

The reading list was approved by the Board of the Department of Service Management and Service Studies 22 April 2020.

The reading list is valid from 31 August 2020.

Bevan, David, Corvellec, Hervé & Faÿ, Eric. (2011). Responsibility Beyond CSR. *Journal of Business Ethics*, Vol. 101(Supplement 1), 1-4. Doi.org/10.1007/s10551-011-1170-9

Bevir, Mark. (2010). *Democratic governance*. Princeton: Princeton University Press (301 s. ISBN 0691145393] Valda kapitel, about 125 p. Available as E-book

Bendl, Regine, Fleischmann, Alexander, Walenta, Christa. (2008). Diversity management discourse meets queer theory. *Gender in Management: An International Journal*, Vol. 23, No. 6, 382-394. [Doi: 10.1108/17542410810897517]

Ekberg, Merryn. (2007). The Parameters of the Risk Society: A Review and Exploration. *Current Sociology*, Vol. 55, No. 3, 343–366. [Doi.org/10.1177/0011392107076080]

Ellis, Carolyn. (2009). At Home with "Real Americans": Communicating across the Urban/Rural and Black/White divides in the 2008 presidential election. *Cultural Studies – Critical Methodologies*, Vol. 9, No. 6, 721-733. [Doi: 10.1177/1532708609348566]

Felber, Christian; Campos, Vanessa; Sanchis, Joan R. (2019). The Common Good Balance Sheet, an Adequate Tool to Capture Non-Financials? *Sustainability*, Vol. 11, 1- 23. [Doi: 10.3390/su11143791]

Fellesson, Markus, Salomonson, Nicklas & Åberg, Annika. (2013). Troublesome travellers – the service system as a trigger of customer misbehaviour. *International Journal of Quality & Service Sciences*, Vol. 5, No. 3, 256-274. [Doi: 10.1108/IJQSS-12-2012-0026]

Fraser, Nancy. (1990). Rethinking the public sphere: A contribution to the critique of actually existing democracy. *Social text*, Vol. 25/26, 56-80. [Doi: 10.2307/466240]

Gilbert, Jaqueline, Stead, Bette Ann & Ivancevich, John. (1999). Diversity Management: A New Organizational Paradigm. *Journal of Business Ethics*, Vol. 21, 61-76. [ISSN: 01674544]

Glenn, Evelyn Nakano. (1992). From Servitude to Service Work: Historical Continuities in the Racial Division of Paid Reproductive Labor. *Signs*, Vol. 18, No. 1, 1-43. [Doi: 10.1086/494777]

Korpi, Walter & Palme, Joakim. (1998). The paradox of redistribution and strategies of equality: Welfare state institutions, inequality, and poverty in the Western countries. *American sociological review*, Vol. 63, No. 5, 661-687. [Doi: 10.2307/2657333]

KPMG (2017). *The road ahead. KPMG Survey of Corporate Sustainability Reporting 2017.* KPMG International Corporation (selected chapters, about 25 p.) https://home.kpmg/xx/en/home/insights/2017/10/the-kpmg-survey-of-corporate-responsibility-reporting-2017.html

Macionis, John & Plummer, Kevin. (2002). Social stratification. In Macionis & Plummer (red), *Sociology. A global introduction* (2nd ed) London: Pearson Ltd, [766 p. ISBN 9780130407375] p. 176– 202.

Missimer, Merlina, Robèrt, Karl-Henrik, Broman, Göran. (2017). A strategic approach to social sustainability – Part 1: exploring the social system. *Journal of Cleaner Production*, Vol. 140, 32-41. [Doi: 10.1016/j.jclepro.2016.03.170]

Missimer, Merlina, Robèrt, Karl-Henrik; Broman, Göran. (2017). A strategic approach to social sustainability – Part 2: a principle-based definition. *Journal of Cleaner Production*, Vol. 140, 42-52. [Doi: 10.1016/j.jclepro.2016.04.059]

Pfeffer, Jeffrey (2010). Building Sustainable Organizations: The Human Factor. *Academy of Management Perspectives*, Vol. 24, No. 1, 34-45 [Doi.org/10.5465/amp.24.1.34]

Sternad, Dietmar; Kennelly, James; Bradley, Finbarr. (2016). *Digging Deeper. How purpose-driven enterprises create real value*. London: Routledge [220 s. ISBN 9781783535385] Available as E-book

Schubert Per, Ekelund Nils G. A., Beery Thomas H., Wamsler Christine, Jönsson K. Ingemar, Roth Andreas, Stålhammar Sanna, Bramryd Torleif, Johansson Michael & Palo Thomas. (2018).

Implementation of the ecosystem services approach in Swedish municipal planning 4(I): *Journal of Environmental Policy and Planning*. 20, 3, p. 298-312. [Doi.org/10.1080/1523908X.2017.1396206]

Touraine, Alain. (1998). Can we live together, equal and different?. *European Journal of Social Theory*, Vol. 1, No. 2, 165-178. [Doi.org/10.1177/136843198001002006]

Wacquant, Loic. (2010, June). Crafting the neoliberal state: workfare, prisonfare, and social insecurity 1. *Sociological Forum*, Vol. 25, No. 2, 197-220. [Doi.org/10.1111/j.1573-7861.2010.01173.x]

Washington, Haydn. (2015). Social sustainability – utopian dream or practical path to change? In Washington, *Demystifying sustainability: Towards real solutions*, 94-114. New York: Routledge [ISBN 1138812692]

Woodward, Kathryn. (1997). Concepts of identity and difference. In Woodward (ed.), *Identity and Difference*. London: SAGE [358 p. ISBN 0761954333] s. 1–50. Available as E-book

Added: Articles of about 100 pages that will be announced at the start of the course. Books and book chapters are available electronically.

Total amout of pages: Approx. 770