Reading list for Managing Service Organisations (SMMV17), 7,5 credits
The reading list was approved by the Board of the Department of Service Management and Service Studies 2019-06-12, latest revised 2020-04-22.

The reading list is valid from 31 August 2020.

Shafritz, Jay M, Ott, J. Steven & Jan. (2016). *Classics of Organization Theory*, Boston, MA : Cengage Learning 970 [476 s. ISBN 9781285870274]
Morgan, Gareth. (2006). *Images of Organization*. Thousand Oaks, Calif. : Sage. [500 s. ISBN 1-4129-3979-8]

In addition, there are some case studies.

Total amount of pages: Approx. 1 000.