

Reading list for Introduction to supply chain management, 7,5 credits, SMMV14.

The reading list was approved by the Board of the Department of Service Management and Service Studies 15 May, 2019.

The reading list is valid from 1 August, 2019.

- Castillo, E., Vincent., Bell E., J., Rose, John, William., & Rodrigues, M, Alexandre. (2018). "Crowdsourcing Last Mile Delivery: Strategic Implications and Future Research Directions." *Journal of Business Logistics*, vol 39 Issue: 1, pp. 7–25
- Christopher, Martin, (2016). *Logistics & Supply Chain Management*. New York: Pearson. www.pwc.com/tl2030 [328 pp. ISBN 9781292083797]
- Daugherty, Patricia J., Bolumole, Yemisi, & Grawe, Scott J. (2019). "The new age of customer impatience: An agenda for reawakening logistics customer service research", *International Journal of Physical Distribution & Logistics Management*, Vol. 49 Issue: 1, pp. 4-32
- Dufour, Emilie, Laporte, Gilbert, Pagnette, Julie, & Rancourt Marie-Eve. (2018). "Logistics service network design for humanitarian response in East Africa". *Omega* Issue 74 pp. 1 – 14
- Eckhardt, Jennie., Rantala, Jarkko. (2012). "The role of intelligent logistics centres in a multimodal and cost-effective transport system". *Social and Behavioral Sciences* Issue: 48 pp. 612 – 621
- Kersten, Wolfgang, Blecker, Thorsten, & Ringle Christian M. (Eds) (2015.) "*Innovations and Strategies for Logistics and Supply Chains.*" Proceedings of the Hamburg International Conference of Logistics) (HICL) –20, 581 pp. (<https://hicl.org/publications/2015/innovations-and-strategies-logistics-and-supply-chains>)
- McFarlane, Duncan, Giannikas, Vaggelis, Lu, Wenrong. (2016). Intelligent logistics: Involving the customer. *Computers in Industry*, Vol 81, September 2016, pp. 105-115
- Speranza Grazia, M. (2018). "Trends IN Transportation and Logistics". *European Journal of Operational Research*. Issue: 265: pp. 830 – 836
- Tu, Mengru, (2018). "An exploratory study of Internet of Things (IoT) adoption intention in logistics and supply chain management: A mixed research approach", *The International Journal of Logistics Management*, Vol. 29 Issue: 1, pp.131-151

Each student is then expected to find additional literature (approx. 100 pp) in order to write a paper.

Total amount of pages: approx.: ca 1110