

Reading list for Service Management: Theory of Science and Research Fields, 15 credits (SMMP10)

The reading list was approved by the Board of the Department of Service Management and Service Studies 20 August 2013.

The reading list is valid from 1 September 2013.

Corvellec, Hervé. (2013). *What is Theory?: Answers from the Social and Cultural Sciences*. Stockholm: Liber. [336 pp. ISBN 978-91-47-09736-4]

Hardin, Sandra.(2006). *Science and Social Inequality: Feminist and Postcolonial Issues*. Urbana: University of Illinois Press. [205 pp. ISBN 0-252-07304-5]

Smith, Mark J. (1998). *Social Science in Question*. London: SAGE. [364 pp. ISBN 0-7619-6040-6]

For specialisation Logistics

Levinson, Mark. (2008). *The Box: How the Shipping Container Made the World Smaller and the World Economy Bigger*. [9. print., and 1. paperback print, with a new preface by the author]. Princeton, NJ [u.a.]: Princeton Univ. Press. [376 pp. ISBN 978-0-691-13640-0]

For specialisation Retail

Williams, Christine L. (2006). *Inside Toyland: Working, Shopping, and Social Inequality*. Berkeley, Calif.: University of California Press. [254 pp. ISBN 0-520-24716-7]

For specialisation Tourism

Otis, Eileen M. (2012). *Markets and Bodies: Women, Service Work, and the Making of Inequality in China*. Stanford, California: Stanford University Press. [213 pp. ISBN 978-0-8047-7648-6]

Articles about service studies is added to the reading list (approx. 450 pp).

Total: approx. 1600 – 1730.

Litteraturlista för Service Management: Vetenskapsteori och forskningsfält, 15 hp (SMMP10)

Litteraturlistan är fastställd av styrelsen för institutionen för service management och tjänstevetenskap 2013-08-20.

Litteraturlistan gäller fr o m 2013-09-01.

Corvellec, Hervé. (2013). *What is Theory?: Answers from the Social and Cultural Sciences*. Stockholm: Liber. [336 sidor. ISBN 978-91-47-09736-4]

Hardin, Sandra.(2006). *Science and Social Inequality: Feminist and Postcolonial Issues*. Urbana: University of Illinois Press. [205 sidor. ISBN 0-252-07304-5]

Smith, Mark J. (1998). *Social Science in Question*. London: SAGE. [364 sidor. ISBN 0-7619-6040-6]

För inriktning Logistics

Levinson, Mark. (2008). *The Box: How the Shipping Container Made the World Smaller and the World Economy Bigger*. [9. print., and 1. paperback print, with a new preface by the author]. Princeton, NJ [u.a.]: Princeton Univ. Press. [376 sidor. ISBN 978-0-691-13640-0]

För inriktning Retail

Williams, Christine L. (2006). *Inside Toyland: Working, Shopping, and Social Inequality*. Berkeley, Calif.: University of California Press. [254 sidor. ISBN 0-520-24716-7]

För inriktning Tourism

Otis, Eileen M. (2012). *Markets and Bodies: Women, Service Work, and the Making of Inequality in China*. Stanford, California: Stanford University Press. [213 sidor. ISBN 978-0-8047-7648-6]

Artikelkompendium om ca 450 sidor om tjänstvetenskap tillkommer.

Totalt antal sidor: ca 1600 - 1730